



March 11, 2014

Dear Ergon Customer:

In accordance with the 2010 Dodd-Frank Wall Street Reform and Consumer Protection Act, Ergon is currently self-auditing our products and processes to determine the status of conflict minerals. We are working diligently to assure that you are given this information well enough in advance of the May 31, 2014 reporting deadline.

Once we have ascertained the status of reportable conflict minerals, we will contact you directly and publish a statement to our website, [www.ergonnsa.com](http://www.ergonnsa.com). Should you have any additional questions, please contact Mary Ellen Snow by telephone at 601-933-3540, or by e-mail at [mary.snow@ergon.com](mailto:mary.snow@ergon.com).

Sincerely,

Jimmy Rasco  
Vice – President, Global Base Oil Technology